



The Government of the Republic of Trinidad and Tobago
MINISTRY OF EDUCATION

PRIVACY POLICY



INTRODUCTION

Educosoft. (Hereafter called "EDUCO", "us"; or "we";) is committed to protecting the privacy of our users, and we appreciate your trust in us. This Document describes how we collect, protect, use and share your personal information collected at www.educosoft.com.

Consent to EDUCO Processing Information About You

By providing any Personal Information to us or sharing Personal Information with others (including sensitive information) using our portal, you expressly and voluntarily consent to the storage and processing of that Personal Information by us in accordance with the terms and conditions of this Privacy Statement and any applicable user agreement that allows us to store and process Personal Information about you.



INFORMATION YOU PROVIDE AND THE INFORMATION WE COLLECT

When a parent/guardian or a learner registers for an account on our service portal or contacts us, we may collect personal information such as a parent's name, learner's name, email address, username, password, phone number, academic grade, etc. During your online learning activities on our portal as a registered user, we collect information about your use of the service, as well as any information that you submit to us as answers to questions from Tests, Assignments, comments, contents, or messages. We do not ask for date of birth, SSN, student ID, school information, passport number, driver's license, health record, and other sensitive and personally identifiable information.

AUTOMATIC COLLECTION

Like most websites, EDUCO automatically collects and logs data such as your browser type, device type, operating system, and IP address when you visit www.educosoft.com, read our emails, use our services or correspond with us. This log data is used to provide better technical support, detect and prevent security issues, and improve our service quality.

COOKIE

EducoSoft.com uses cookies to offer a better user experience. You can, however, use browser controls and other tools to block or delete cookies. But some features and services (particularly those that require you to sign in) may not function properly if your cookies are disabled.

HOW EDUCO USES AND SHARES THE INFORMATION IT COLLECTS?

We collect your personal information solely to provide you with the best digital learning experience at EducoLEarningCenter.com. EDUCO does not provide personal information to a third-party service provider for marketing purposes.

EDUCO may disclose personal information under the following clauses:

1. If required by law.
2. To exercise our legal rights, including enforcement of the Terms of Use for this site.

INFORMATION SECURITY

The security of our User's personally identifiable information is the highest priority. EDUCO practices secure transmission of your information from your device to our servers via SSL. Once we receive your transmission, we will make our best effort to ensure its security on our systems. We use industry-standard SSL (secure socket layer) encryption whenever credit card information is transmitted. We do not store your credit card number. Your credit card/other payment method is processed by a reputed and industry leader 3rd party payment gateway. We strongly recommend that you do not share your password with anyone. EDUCO will never ask you for your password in an unsolicited phone call or email. Ultimately, you are responsible for maintaining the secrecy of your passwords and account information. Please remember to sign out correctly and close your browser window when you have finished your work. This helps ensure that others cannot access your personal information. If the computer you use is accessible to others or if you share a computer with someone else or use a computer in a public place such as a library or Internet cafe. EDUCO provides no warranty, express or implied, that any such security features may not be broken, violated, or in some way compromised.

SPECIAL RIGHTS OF CALIFORNIA RESIDENTS

We do not disclose any of your personal information to third parties for their direct marketing purposes. This Privacy Policy is intended to comply with the "California Consumer Privacy Act" or "CCPA" and provide appropriate protection and care concerning the treatment of your "personally identifiable information" or "personal information" in accordance with the CCPA.

NOTICE TO EU INDIVIDUALS

EDUCO does not intend to have customers in the EU region. However, this Privacy Policy is intended to comply with the "General Data Protection Regulation" or "GDPR" and provide appropriate protection and care concerning the treatment of your "personally identifiable information" or "personal information" in accordance with the GDPR.

SPECIAL RIGHTS OF CALIFORNIA RESIDENTS

EDUCO does not permit children under the age of 13 to create an account and does not knowingly collect personally identifying information from children under the age of 13 without the consent and direction of a parent. EDUCO encourages parents and guardians to spend time online with their children in the activities offered through our services. No information should be submitted or posted through our services by any user under 13 years of age without the consent of their parent or guardian.



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THANK YOU
FOR YOUR ATTENTION

